

Contact — for users

In short

- This is the contact point for **users** of Debaty (DSA art. 12).
- You can reach us in **Dutch or English**.
- You can report content more quickly via the **reporting point**; privacy matters via your **data rights**.

How to reach us

In brief: directly and electronically, in Dutch or English.

- **E-mail:** info@debaty.com
- **Post:** JGHP B.V., Kapitein Luidingaflat 26, 3333 CM Zwijndrecht

We respond as quickly as we can.

Helped more quickly

In brief: for many questions there is a more direct route.

- Frequently asked questions: the **help centre**.
- Reporting content (even without an account): the **public reporting point**.
- Complaint against a moderation decision: the **complaint page**.
- Your privacy rights (access, correction, erasure): your **data rights**.

For authorities

In brief: supervisory authorities use the separate contact point.

Are you a supervisory authority or an authority? Then use the **contact point for authorities**.

Version and changes

In brief: this is version 1.0 of this document, adopted on 23 July 2026.

- **v1.0 — 23 July 2026.** First adopted, complete version of this document.

Language and validity

In brief: the version you read is the one that applies to you — a translation included.

This document is available on Debaty in fourteen languages. **The version in your language applies to you, and it binds us too.** Where a translation differs from the Dutch text, the reading that is most favourable to you applies: we cannot hold our own translation error against you.

Dutch is the language in which we write changes and against which we check translations. That is a working arrangement inside our company, not a ranking between readers. If a translation lags behind the Dutch text, we say so at the top of the page, with both dates.

Wherever you live, the mandatory consumer law of your own country continues to apply, whatever else is written here.