

Point of contact for authorities

In short

- This is the designated point of contact for **authorities and regulators** (DSA art. 11).
- One e-mail address, read by a human: info@debaty.com. Put **DSA** or **AVG** in the subject line.
- In the Netherlands, the **ACM** is the Digital Services Coordinator; the **Autoriteit Persoonsgegevens** (the Dutch Data Protection Authority) supervises the protection of personal data.
- Are you a user? Then the [point of contact for users](#) is faster.

Who this is for

In brief: supervisory authorities, the European Commission and the Digital Services Coordinator.

This point of contact is intended for direct, electronic communication between authorities and Debaty, as referred to in the Digital Services Act (DSA, article 11). It can be reached by:

- the **Digital Services Coordinator** — in the Netherlands, the Netherlands Authority for Consumers and Markets (ACM);
- the **European Commission** and the European Board for Digital Services;
- the Digital Services Coordinator of another Member State;
- the **Autoriteit Persoonsgegevens** and other data protection supervisors (AVG);
- judicial authorities and law enforcement agencies with an order under DSA article 9 or 10.

Are you a user with a complaint or a question? Then use the [point of contact for users](#). It reaches the same people, but follows a route set up for that purpose.

How to reach us

In brief: directly and electronically, in Dutch or English.

- **E-mail:** info@debaty.com
- **Post:** JGHP B.V., Kapitein Luidingaflat 26, 3333 CM Zwijndrecht

Which language. Dutch or English. These are the languages in which we can handle an order or a request without the involvement of a translator, and therefore the languages in which we can meet a deadline.

What happens to what you send. The e-mail address leads to a mailbox that is read by a human — there is no automated reply system in between and no form that discards fields. An order is recorded in our internal log of administrator actions, and the number and nature of such orders are reflected on the [transparency page](#), in so far as the law permits.

If you do not receive a response. Debaty is small and there is no 24-hour staffing. If a response fails to arrive while you have a deadline running, send a second message with "REMINDER" in the subject and, if there is no other way, a letter to the postal address above. That address is a valid postal address of the legal entity.

What we need from an order

In brief: four things, so that we can do what is asked without having to guess.

We can handle an order to remove content (DSA art. 9) or to provide information (DSA art. 10) fastest if it contains:

- the **legal basis** and the issuing authority;
- a **precise identification** of the content: the full URL, or the account with the username;
- the **statement of reasons** for why the content is unlawful, with the provision on which that is based;
- the **territorial scope** of the order, and to whom we may communicate the decision.

We inform the person concerned about the order and its execution, as the DSA prescribes — unless the order or the law prohibits or postpones this. If such a prohibition applies, state it explicitly.

Legal representative

In brief: not applicable — Debaty is established in the EU.

Debaty is established in the European Union (see the [colophon](#)). A legal representative as referred to in DSA article 13 is therefore **not applicable**: that obligation applies to providers established outside the Union.

Where else you can check up on us

In brief: the personal data a supervisory authority usually requests first is already public.

- [Colophon](#) — legal entity, Chamber of Commerce (KvK), VAT and address.
- [Transparency](#) — the moderation figures, counted from the data itself.
- [Public moderation log](#) — every decision to remove public content.
- [Moderation and complaint procedure](#) — the procedure, the deadlines and the complaint route.
- [Sub-processor list](#) and [where Debaty runs](#) — the processors and the jurisdictions.

Version and changes

In brief: this is version 1.0 of this document, adopted on 23 July 2026.

- **v1.0 — 23 July 2026.** First adopted, complete version of this document.

Language and validity

In brief: the version you read is the one that applies to you — a translation included.

This document is available on Debaty in fourteen languages. **The version in your language applies to you, and it binds us too.** Where a translation differs from the Dutch text, the reading that is most favourable to you applies: we cannot hold our own translation error against you.

Dutch is the language in which we write changes and against which we check translations. That is a working arrangement inside our company, not a ranking between readers. If a translation lags behind the Dutch text, we say so at the top of the page, with both dates.

Wherever you live, the mandatory consumer law of your own country continues to apply, whatever else is written here.